

Privacy policy

Introduction

Vixx takes your privacy very seriously and will safely process and use all information about you (the person involved). In this Privacy Policy, we explain which data we process, and for what purposes we do so. Additionally, you can read about your rights relating to the processing of your personal data in this Privacy Policy. We recommend reading this Privacy Policy carefully. In case of any questions, please contact us at hallo@vixx.nl.

Who is Vixx?

Vixx is the trade name of the private company Vixx Adviesgroep B.V. and all its subsidiaries, with its office (1274 ND) Huizen at Oostkade 56, and registered at the Commercial Register of the Chambre of Commerce under number 32106359.

Regarding the processing of your personal data by Vixx, Vixx is the controller responsible for this processing. Vixx has appointed an official contact for data protection. You can contact Melvin Brouwer at melvin@vixx.nl.

How does Vixx use your data?

Below you find an overview of the purposes for which Vixx processes personal data about you. Which personal data Vixx uses for that specific purpose, what the legal basis is in order to be allowed to process this data, and how long the data is stored by Vixx is indicated for each item. Everything has been grouped by data flow for the purpose of clarity.

Service, customer management and accounting records

Purpose: Accounting
Data: Company name, billing address, bank details (name bank/IBAN/BIC), outstanding balance
Basis: Statutory obligation
Storage period: 5 years

Purpose: Providing the service itself
Data: Name and address details, email address, file data, financial details, data necessary to provide the services requested, data generated during the services
Basis: Execution of agreement
Storage period: 5 years

Purpose: Handling complaints
Data: Name and address details, email address, file data, financial details, data necessary to provide the services requested, data generated during the services
Basis: Execution of agreement
Storage period: 5 years

Purpose: Billing
Data: Name and address details, email address, file data, financial details, data necessary to provide the services requested, data generated during the services
Basis: Execution of agreement



Purpose: CRM
Data: Name, username, email address, telephone number
Basis: Justified interest
Interest involved: Commercial interest

Marketing

Purpose: Promotion and marketing purposes via different (online) channels
Data: Name, username, email address, telephone number, postal address, invoicing address
Basis: Justified interest
Interest involved: Commercial interest
Storage period: 5 years

Website

Purpose: Offering an account
Data: Name, username, email address, password, message content
Basis: Execution of the agreement
Storage period: 5 years

How do we acquire your personal data?

Vixx possesses personal data which you provided.

What are your rights?

Under the European General Data Protection Regulation, you have several rights relating to your data and the processing thereof:

Inspection

You can inspect your (personal) data at all times and, if necessary, make necessary changes. If you would like to inspect the personal data recorded on you by Vixx, please submit a request for inspection.

Changes

If you would like to make any changes to the personal data inspected, and are unable to make the relevant changes in your account, a request can be submitted to Vixx. You can ask Vixx to change, correct, supplement, delete or shield your data.

Restriction of processing

In addition, subject to conditions, you have the right to ask Vixx to restrict processing of your personal data.

Right of objection

If a certain processing occurs based on 'justified interest' of Vixx or a third party, you have the right to object.

Data transfer

You have the right to obtain your personal data from Vixx. Vixx will supply this data in a structured and common form, which can easily be opened in other common digital systems. 2:45 pmhis enables you to submit your personal data to a different provider.

Revoking permission

In all cases where the basis for certain data processing requires your permission, you have the right to revoke this permission. This does not have any consequences for the past, however, it does mean we are no longer allowed to process this data. It may be the case that Vixx can no longer offer you certain services as a result.



Response from Vixx

A request can be send to hallo@vixx.nl. Vixx will grant your request as soon as possible and in any case no later than one (1) month after Vixx has received such request. If Vixx denies your request, our answer will set out why your request was denied.

Recipients of personal data

Vixx may be required to submit your personal to a third party , for example on the grounds of a statutory obligation.

Can this Privacy Policy be modified?

This Privacy Policy can be modified. We therefore advise you to check this Privacy Policy on a regular basis.

Who to contact in case of any complaints or questions?

In case of any questions about this Privacy Policy and on how Vixx uses your personal data, please send an email to info@vixx.nl. In case of any complaint on how Vixx processes your data, please send an email to hallo@vixx.nl. In addition, you can always contact the Autoriteit Persoonsgegevens, the national supervisor of privacy protection.

On behalf of Vixx and its subsidiaries,,
M. Brouwer and H. van der Vlist, Executive Board.

